

SOUTHEAST BANK PLC.
CCS & CMC, Head Office, Dhaka

Contact details of the executives / officials of **Central Customer Service and Complaint Management Cell (CCS&CMC)** and **Zonal Customer Service and Complaint Management Cells (ZCS&CMCs)**:

(Last Update: 17.04.2025)

CCS & CMC, Head Office:

SL No.	Name of the Executive/Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Nuruddin Md. Sadeque Hussain	Managing Director Chief Coordinator, CCS & CMC	880-2-9550091 880-2-47115321 Ext.-611		sadeque@southeastbank.com.bd
2.	Mr. Md. Masum Uddin Khan	Deputy Managing Director Member, CCS & CMC	880-2-47115321 Ext.-242		masum.khan@southeastbank.com.bd
3.	Mr. Abidur Rahman Chowdhury	Deputy Managing Director Member, CCS & CMC	880-2-47115321 Ext.-210		abid@southeastbank.com.bd
4.	Ms. Bilquis Jahan	SEVP, HRD Member, CCS & CMC	880-2-47115321 Ext.-696		bilquis.jahan@southeastbank.com.bd
5.	Mr. Khorshed Alam Chowdhury	SEVP, B&GBD Member, CCS & CMC	880-2-47115321 Ext.-5458	01713-164690	khorshed.chowdhury@southeastbank.com.bd
6.	Mr. Md. Jakir Imtiaz	EVP, CTSD, ID Member, CCS & CMC	880-2-47115321 Ext.-5388	01711-118678	Jakir.imtiaz@southeastbank.com.bd
7.	Mr. Md. Feroj Hoshen	SVP, ICCD Member Secretary, CCS & CMC	880-2-47115321 Ext.-803	01712-087721	feroj@southeastbank.com.bd
8.	Mr. Jashim Uddin	VP, HRD Member, CCS & CMC	880-2-47115321 Ext.-690	01755-603210	jashimuddin@southeastbank.com.bd
9.	Mr. Md. Mahbubul Alam	SAVP, ICCD Member, CCS & CMC	880-2-47115321 Ext.-824	01717-069964	mahbub.alam@southeastbank.com.bd

Agrabad Branch (ZCS & CMC for Chattogram Division):

SL No.	Name of the Executive/Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Mohammed Rashedul Amin	SEVP & HOB Head of ZCS & CMC	880-2333313098 Ext- 101		hob.ab@southeastbank.com.bd
2.	Mr. Imran Kabir Chowdhury	VP & Manager Operation Member, ZCS & CMC	880-2333313098 Ext- 102	01819389212	mo.ab@southeastbank.com.bd
3.	Mr. Mohammed Shohel Khondaker	FAVP & GB In-Charge Member, ZCS & CMC	880-2333313098 Ext- 103	01713-161618	shohel@southeastbank.com.bd

Laldighirpaar Branch (ZCS & CMC for Sylhet Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Suranjit Bhushan Das Roy	SAVP & HOB Head of ZCS & CMC	880-821-715382	01712-736722	hob.ld@southeastbank.com.bd
2.	Mr. Mohammad Aminur Rahman Chowdhury	AVP and MO Member Secretary of ZCS & CMC	880-821-710218	01711-995433	aminur@southeastbank.com.bd
3.	Mr. Atish Dipankar Chakraborty	FAVP Member, ZCS&CMC	880-821-710955	01712-828878	atish@southeastbank.com.bd

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Rangpur Branch (ZCS & CMC for Rangpur Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Subrata Kumar Ghosh	AVP & HOB, Head of ZCS & CMC	880-521-64778	01730-013446	hob.rp@southeastbank.com.bd
2.	Mst. Mahfuza Khatun	SEO, Member, ZCS & CMC	880-521-64779	01913-278968	mahfuza.khatun@southeastbank.com.bd
3.	Mr. Md. Abul Kalam	Executive Officer Member, ZCS & CMC	880-521-64779	01714-911051	credit.rp@southeastbank.com.bd

Rajshahi Branch (ZCS & CMC for Rajshahi Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. Jewel Ahmed	AVP & HoB, Head of ZCS & CMC	880-247-812203	01713-065919	jewel@southeastbank.com.bd
2.	Mr. Ahmad Sharif	SEO & MO, Member, ZCS & CMC	880-247-812203	01911-931383	ahmad.sharif@southeastbank.com.bd
3.	Mr. Alamin Hossain	Executive Officer Member, ZCS & CMC	880-247-812203	01719-346371	alamin.hossain@southeastbank.com.bd

Khulna Branch (ZCS & CMC for Khulna Division):

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1.	Mr. Muhammad Munirul Islam	SVP & HOB, Head of ZCS&CMC	880-2477726677	01711-295467	hob.kln@southeastbank.com.bd
2.	Mr. Md. Sohel Rana	AVP & MO Member, ZCS & CMC	880-2477726511	01721-296029	sohel-rana@southeastbank.com.bd
3.	Ms. Rokeya Begum	FAVP Member, ZCS & CMC	880-2477726452	01711-904205	rokeya@southeastbank.com.bd

Barishal Branch (ZCS & CMC for Barishal Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
1.	Mr. S.M. Morshed	SVP & HOB Head of ZCS&CMC	880-2478866164	01730-074290	hob.br@southeastbank.com.bd
2.	Ms. Sume Aktar	Senior Executive Officer Member, ZCS&CMC	880-2478866165	01717-664639	credit.br@southeastbank.com.bd
3.	Md. Moniruzzaman	Executive Officer Member, ZCS&CMC	880-2478866166 Ext-105	01739-162573	credit.br@southeastbank.com.bd

Mymensingh Branch (ZCS & CMC for Mymensingh Division):

SL No.	Name of the Executive/ Official	Designation	Phone No.	Cell No.	e-mail ID
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2.	Mr. Ali Imam Sarker	Senior Officer Member, ZCS&CMC	-	01717-992296	ali.imam@southeastbank.com.bd