

Date: July 14, 2024

NOTICE

SUBJECT: INVITATION OF QUOTATIONS TO RE-ROUTE THE SHORT CODE (16206) WITH 30 CHANNEL SIP TRUNK, A SERIES OF LONG CODE DID NUMBERS, A FEW PREFERRED & PLATINUM LONG CODES, OUTGOING CALL CHARGE RATE AND 5 MBPS VOICE DATA CONNECTIVITY WITH REDUNDANT FIBERS.

Quotation to Re-route the Short Code (16206) with 30 channel SIP Trunk, a series of Long Code DID numbers, a few preferred & platinum long codes, outgoing call charge rate and 5 Mbps voice data connectivity with redundant fibers for Southeast Bank PLC. is invited from reputed vendors.

Request for Quotations (RFQ) / Specifications: -

Sl.	Particulars	Solution/Items	Price (Tk.) including TAX & VAT
01.	One Time Charge (OTC)	i) Primary & Secondary fiber optic connectivity, ii) Three premium hunting numbers with (50+50+50) = 150 SIP Trunk, iii) Preferred long codes (XXXXXX16206, XXXXX525252, XXXXX535353), iv) A series of DID numbers (at least 5000), and v) Short Code 16206 re-routing with 30 channel SIP Trunk (concurrent).	
02.	Monthly Recurring Charge (MRC)	5 Mbps bandwidth connectivity for voice.	
03.	Call Rate/Per Minute over Long Code	Domestic Outgoing Call ISD Outgoing Call	
05.	Yearly Renewal Fee of Short Code (16206) with 30 SIP Trunk (Concurrent)	Submit E1 connection agreement documents along with the application form to BTRC	
06.	Processing Fee (if any)	For renewal of Short Code	

Terms & Conditions: -

1. You must ensure routing of Short Code Number through all Mobile operators, PSTN & ICX, inbound & outbound SIP Trunk.
2. You must submit E1 connection agreement documents along with the application form to BTRC for Short Code (16206) renewal.
3. You must provide three premium Long Code Phone Numbers (for Head Office) for 50 channels each as per choice of the Bank and if available in your system.
4. You must ensure voice connectivity from both DC and NDC/DR to the Head Office of the Bank. If required, Routing, Integration with IP-PBX, etc. need to be performed by you.
5. You must integrate SIP Trunk with our existing Cisco IP PBX system.
6. In case of shifting of NDC/DR, you must reconnect the link free of cost.
7. MRC (Monthly Recurring Charge) for voice bandwidth will be started after the successful implementation and testing of voice calls. VAT & TAX will be deducted from the MRC bills.
8. You must ensure 24/7 support service related to all IPTSP technical issues and integration of SIP TRUNK with the Call Center (CC) and other applications.
9. You must provide a monthly detailed (item-wise) outgoing call report along with the monthly bill.



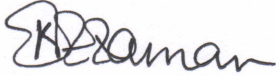
Communication: -

Technical & Financial offers shall be submitted to;

**The Head of Information Technology
Southeast Bank PLC.
Head Office, Eunoos Center
Information Technology Division
Level-4, 52-53, Dilkusha C/A,
Dhaka – 1000, Bangladesh.**

Submission of Offers: -

The complete technical & financial offers shall be submitted in a sealed envelope to the above address within the business hour by July 21, 2024.



Kazi Md. Ehasanuzzaman
Executive Vice President
Information Technology Division
Head Office
Southeast Bank PLC.

